

Instruction on connecting to CiscoVPN for MacOS. VPN Helper UG

How to install Cisco AnyConnect

To install the Cisco VPN client on a computer with MacOS, follow these steps:

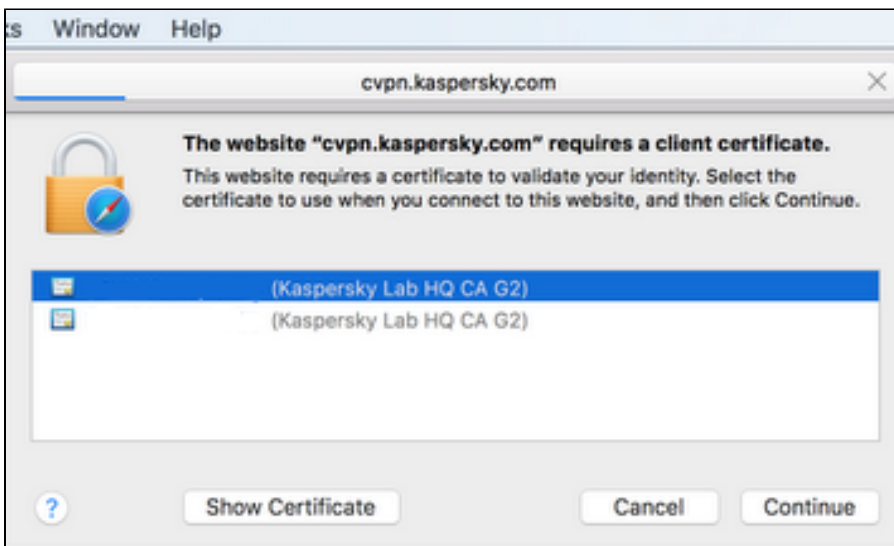
1. Make sure that SafeNet Authentication Client version 10.0.26.0 or earlier is installed on the target computer.



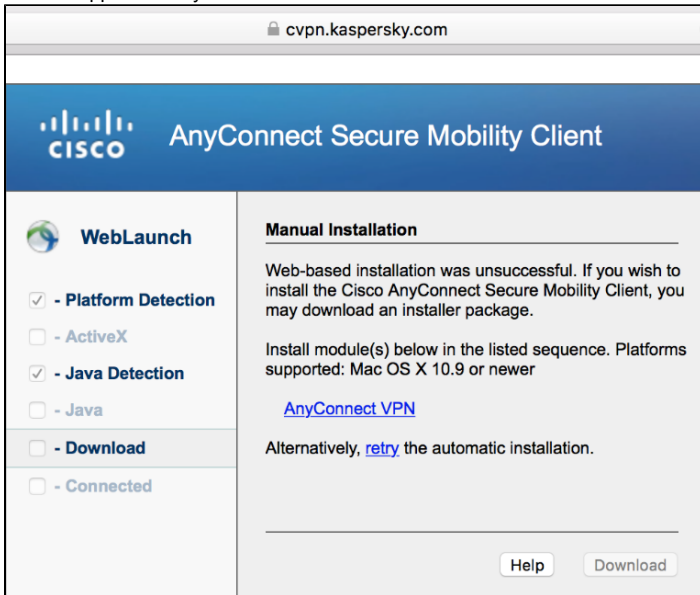
Note

SafeNet Authentication Client can only be obtained from inside the corporate network (\\avp.ru\global\Distributives\SafeNet). To send it to the target computer, use the <https://box.kaspersky.com/> service or an email.

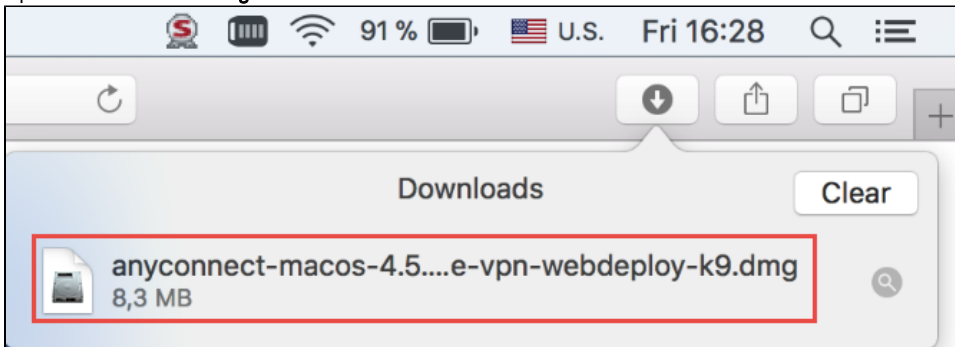
2. Using Safari, navigate to <https://cvpn.kaspersky.com>.
3. Authenticate with your token.



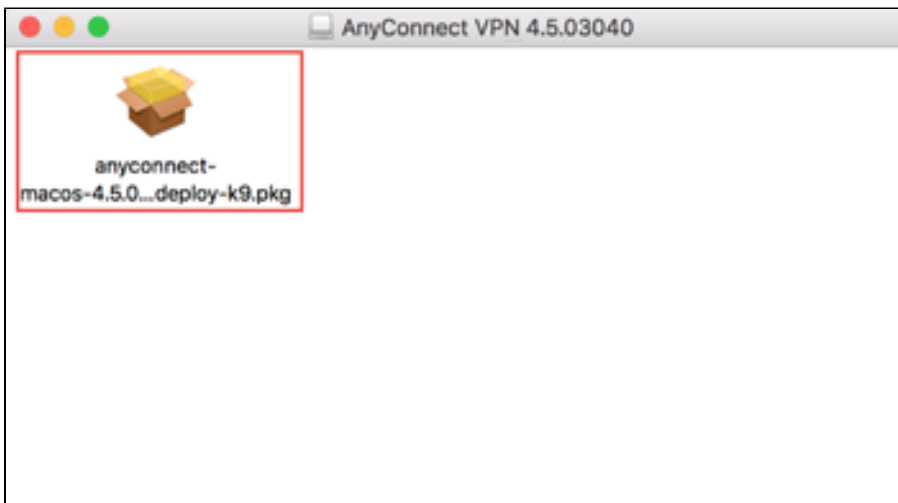
4. Wait for approximately two minutes until the **Download** tab activates.



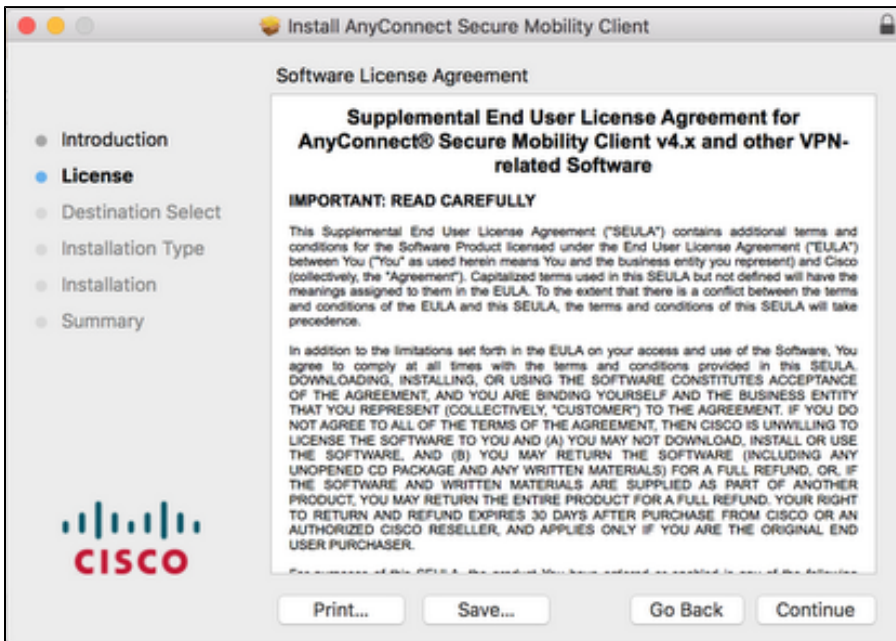
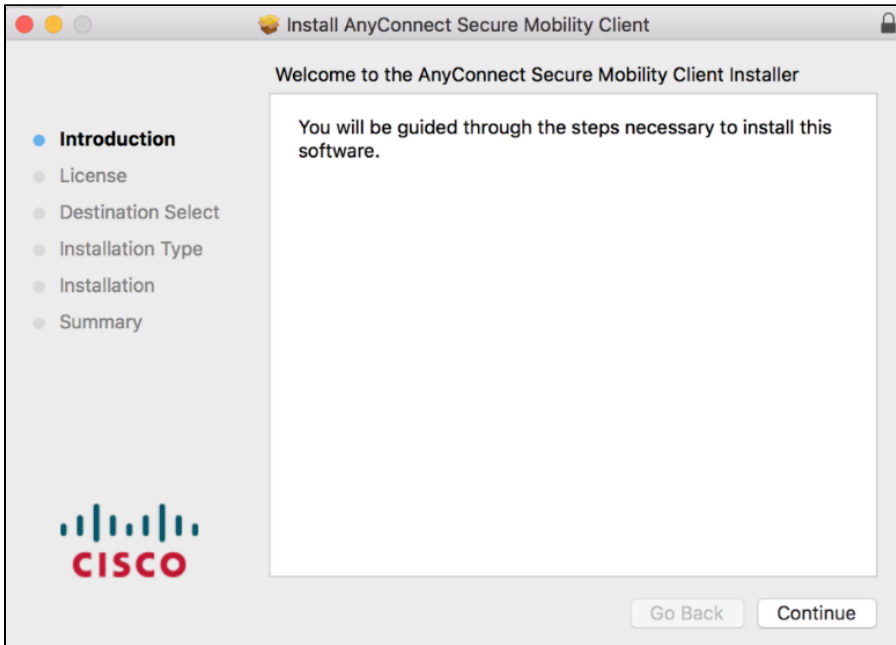
5. On the **Download** tab, click the download link and save the **.dmg** file on your computer.
6. Open the downloaded **.dmg** file.

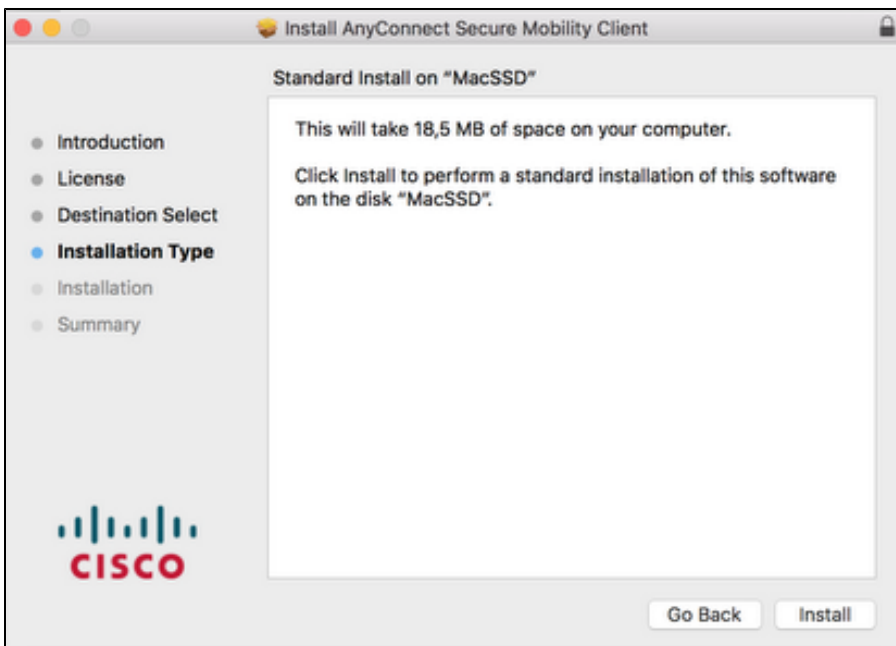
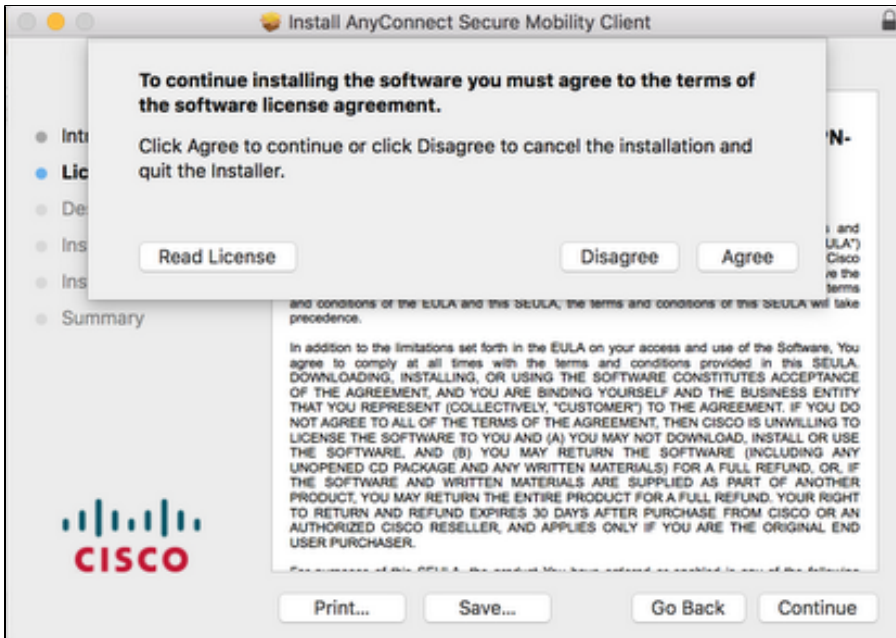


7. In the window that opens, run the **.pkg** file.

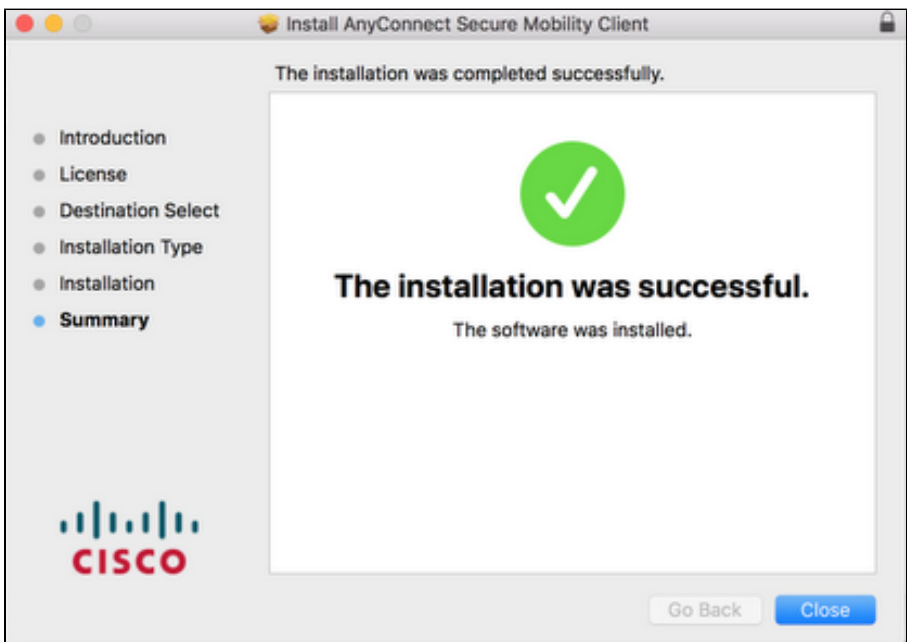
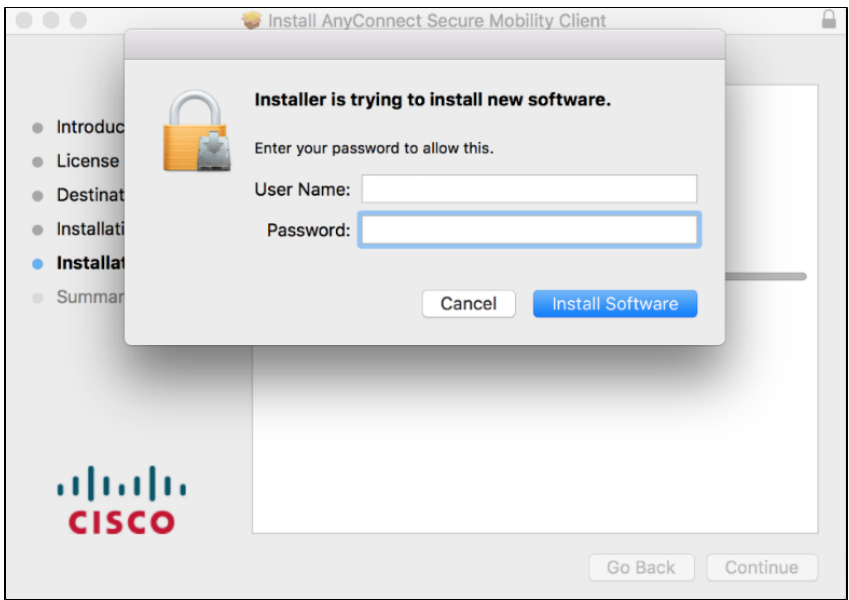


8. Follow the instructions of the installation wizard.



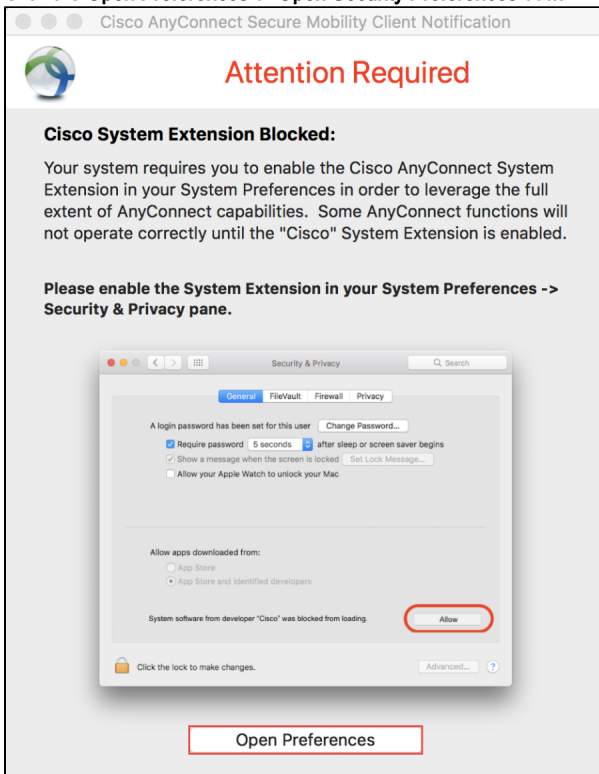


During the installation, you will be prompted for your credentials. Enter your username and password, and click **Install Software**.

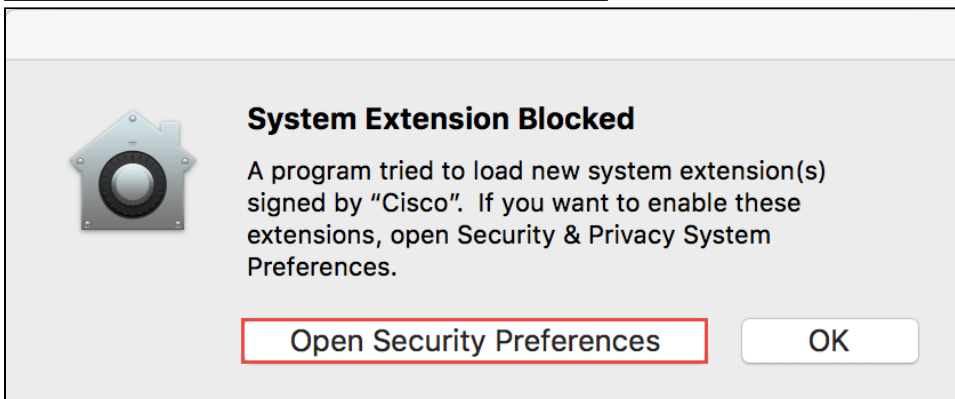


If you received the Cisco AnyConnect Secure Mobility Client .pkg file not from the <https://cvpn.kaspersky.com> website, you might see security warnings about Cisco software. In this case, follow the instructions in steps 9-11. Otherwise, no further action is required.

9. Click the **Open Preferences** or **Open Security Preferences** button.

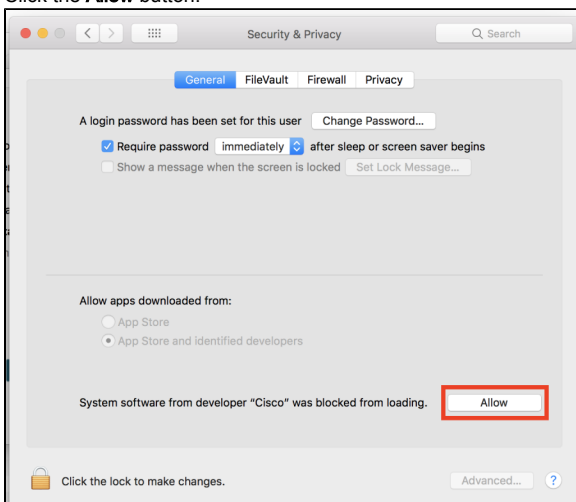


The screenshot shows a notification window titled "Cisco AnyConnect Secure Mobility Client Notification" with a sub-header "Attention Required". The main text reads: "Cisco System Extension Blocked: Your system requires you to enable the Cisco AnyConnect System Extension in your System Preferences in order to leverage the full extent of AnyConnect capabilities. Some AnyConnect functions will not operate correctly until the 'Cisco' System Extension is enabled. Please enable the System Extension in your System Preferences -> Security & Privacy pane." Below the text is a smaller screenshot of the "Security & Privacy" system preferences window, specifically the "General" tab. In this smaller screenshot, the "Allow" button for the blocked system software is highlighted with a red circle. Below the main notification window, there is a button labeled "Open Preferences" with a red border.



The screenshot shows a dialog box titled "System Extension Blocked" with a house icon. The text says: "A program tried to load new system extension(s) signed by 'Cisco'. If you want to enable these extensions, open Security & Privacy System Preferences." At the bottom, there are two buttons: "Open Security Preferences" (with a red border) and "OK".

10. Click the **Allow** button.



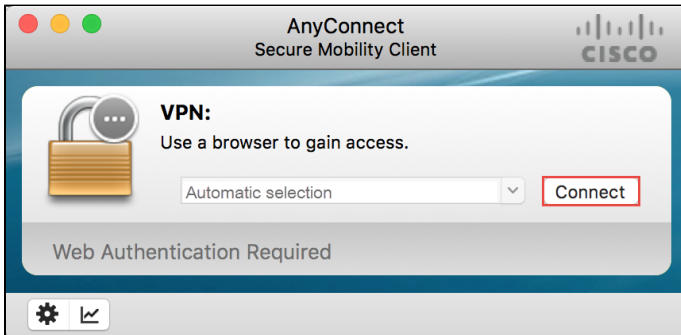
The screenshot shows the "Security & Privacy" system preferences window, "General" tab. The "Allow" button for the blocked system software is highlighted with a red box.

11. Click the **Dismiss** button.

How to set up VPN connection

To set up a VPN connection on a computer with MacOS, follow these steps:

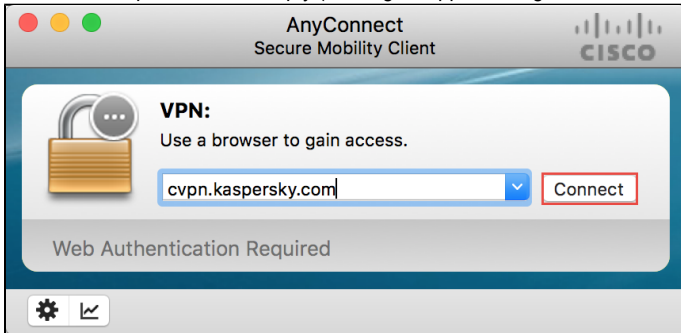
1. Start Cisco AnyConnect Secure Mobility Client from the Launchpad.
2. In the Cisco AnyConnect Secure Mobility Client window, click the **Connect** button.



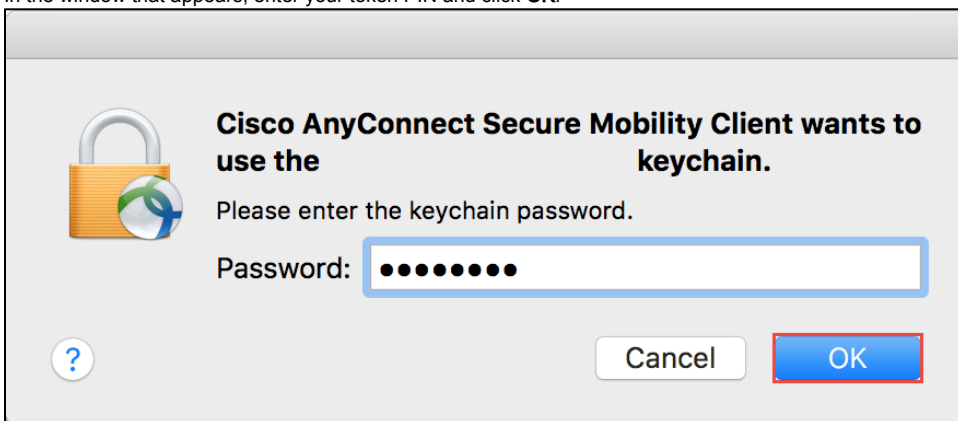
Note

By default, you cannot choose a VPN server manually. To enable this feature, follow the instructions from section [How to disable automatic server selection on a computer with Mac OS](#).

In case the drop-down-list is empty (this might happen during the first connection), type cvpn.kaspersky.com and click **Connect**.



3. In the window that appears, enter your token PIN and click **OK**.



As a result, you will be connected the corporate VPN. To disconnect from it, open Cisco AnyConnect Secure Mobility Client and click **Disconnect**.

