

Instruction on connecting to CiscoVPN for Windows. VPN Helper UG

How to connect to the Corporate VPN

Note

To install Cisco AnyConnect, you need local administrator rights. If you do not have the administrator's rights, then contact [IT Service Desk](#) (+1500) and ask to install the AnyConnect client.

Install Cisco AnyConnect from a corporate network (fat client)

Automatic installation

Note

Follow the steps in this instruction only if your device is connected to the corporate network and to an 802.1x outlet **at the time of installation**. These steps are sufficient, as a result the client will be installed and network access will be available.

Normally, being connected to an Ethernet outlet in the office should suffice, unless you've requested to disable 802.1x previously, which could cause problems with AnyConnect.

To install the Cisco VPN client on a computer with MS Windows OS, follow these steps:

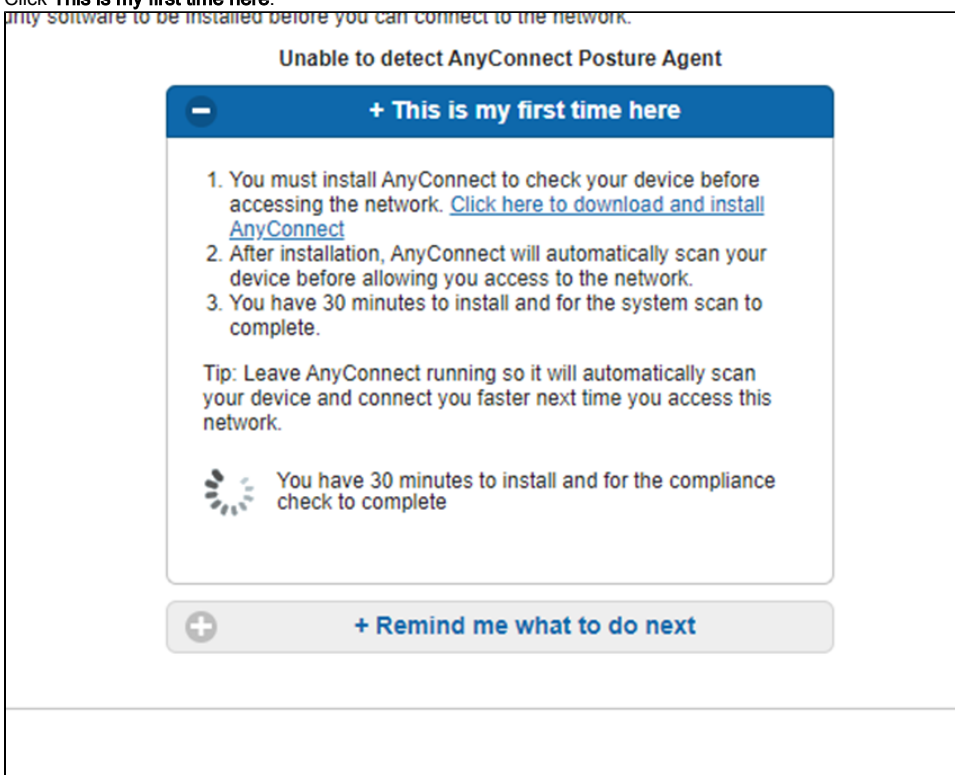
1. Make sure that **SafeNet Minidriver 10.1**, **SafeNet Authentication Client 10.4** (or later) or **RuToken 4.17.0.1** (or later) is installed.

Note

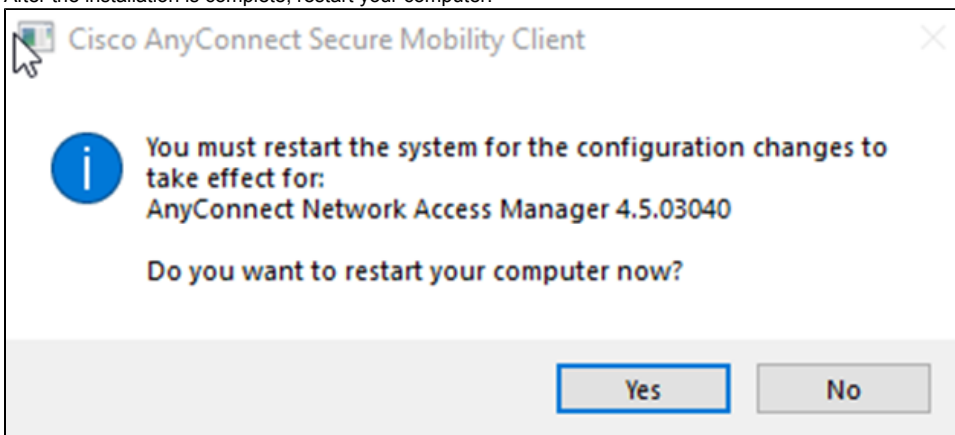
- RuToken is for users in Russia, SafeNet is for foreign users.
- You can request the latest version of SafeNet drivers by sending an email to vpndrivers@kaspersky.com.
- RuToken and SafeNet Authentication Client can only be obtained from inside the corporate network:
 - `\\avp.ru\global\Distributives\SafeNet`
 - `\\avp.ru\global\Distributives\RuToken()`

2. Open any site in Google Chrome. You will be redirected to the page with installation files.

3. Click **This is my first time here**.



4. Click **Click here to download and install AnyConnect**.
5. Follow the instructions of the installation wizard.
6. After the installation is complete, restart your computer.



After rebooting and connecting to the network, check that the connection to the VPN is set up without errors.

Manual installation

Note

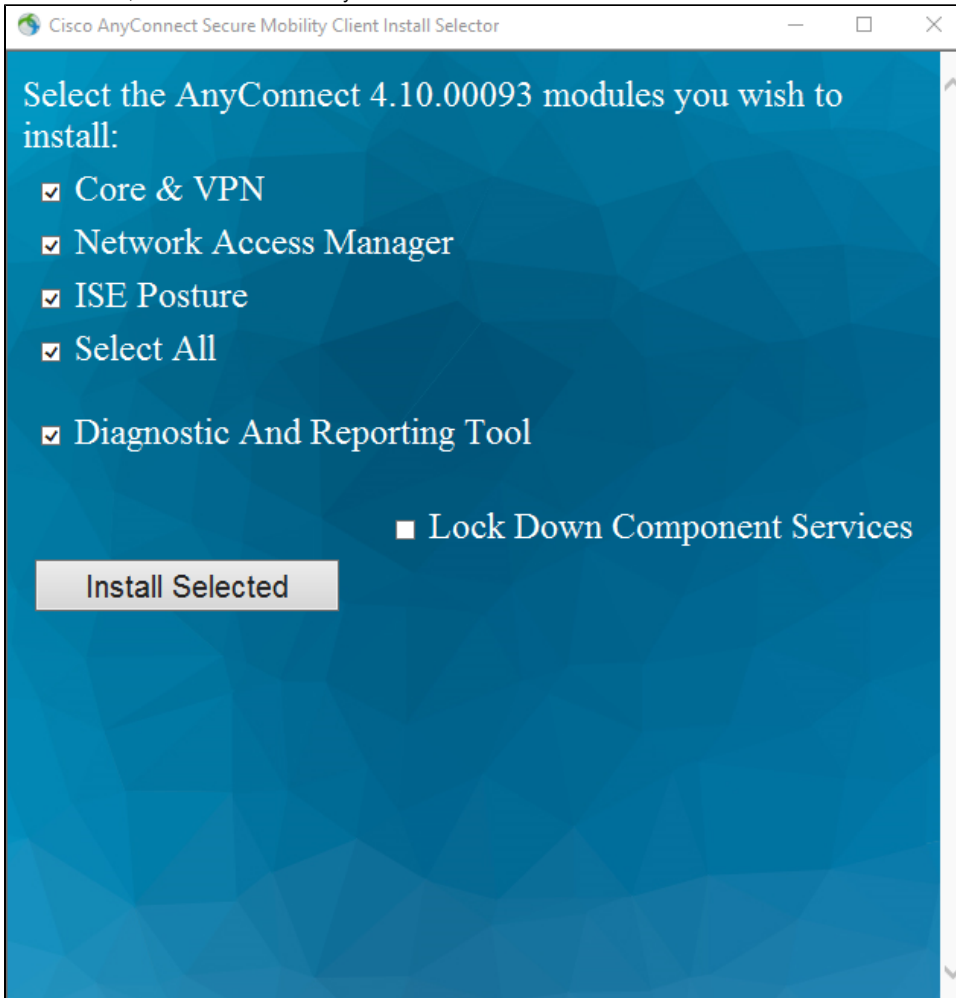
These instructions do not require a connection to the corporate network. However, you will need to copy the distribution from the following folder to your machine:

```
\\avp.ru\Global\Distributives\Cisco\Cisco AnyConnect\WIN\4.10.06079 STABLE
```

To send it to the target computer, use the <https://box.kaspersky.com/> service or contact **Service Desk**/your colleague.

1. It is recommended to use the latest stable version of the client. To install the distributive, go to `\\avp.ru\global\Distributives\Cisco\Cisco AnyConnect\WIN< the last stable version >`. Click on **Setup.exe**.

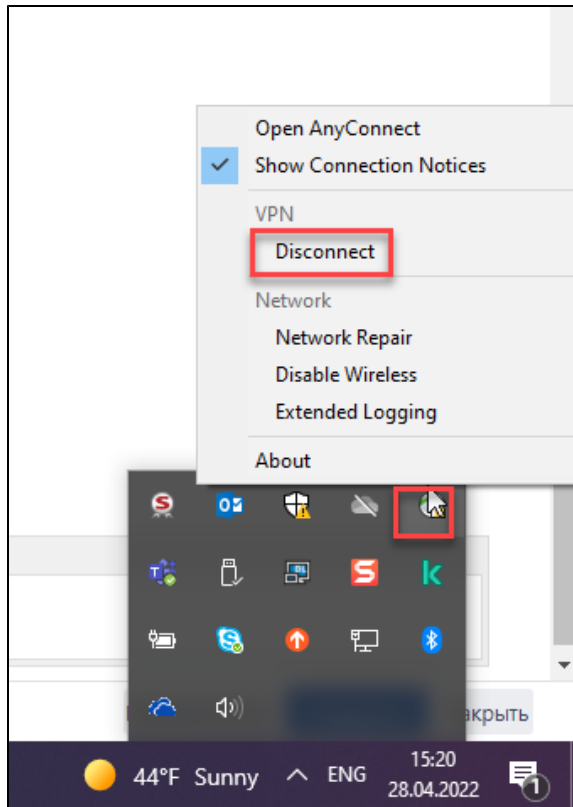
2. In the installer, select all modules that you need. It is recommended to install all modules. Click **Install Selected**.



3. Follow the instructions of the installation wizard.

4. Restart your computer.

5. After restarting the computer and connecting to the network, click  → **Connect** to connect to the corporate VPN. To disconnect from it, right-click the **AnyConnect** icon in the system tray and then click **Disconnect**.



Install Cisco AnyConnect from external network (thin client)

⚠ Attention!

Thin client will be installed and you will not be able to use corporate network. This build is only suitable for VPN users (who don't use the network in the HQ office) and all foreign users.

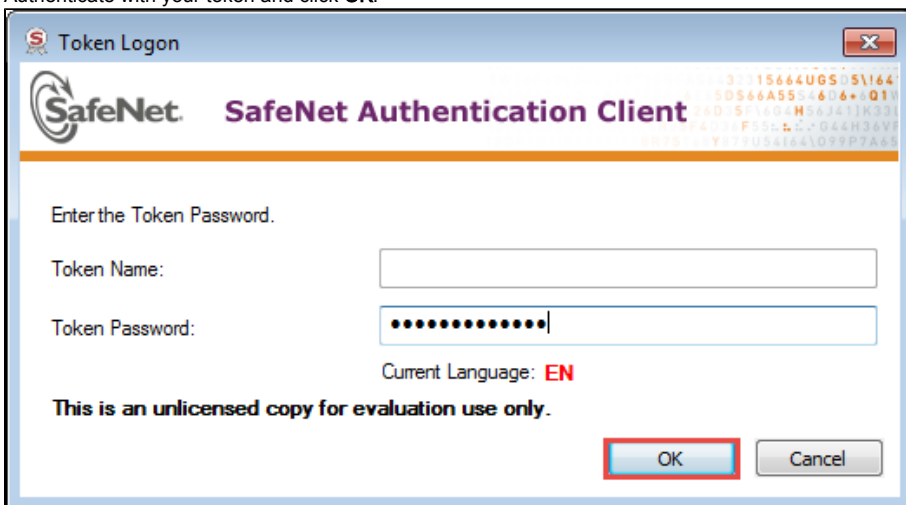
1. Make sure that SafeNet Minidriver 10.1, SafeNet Authentication Client 10.4 (or later) or RuToken 4.17.0.1 (or later) is installed.

✅ Note

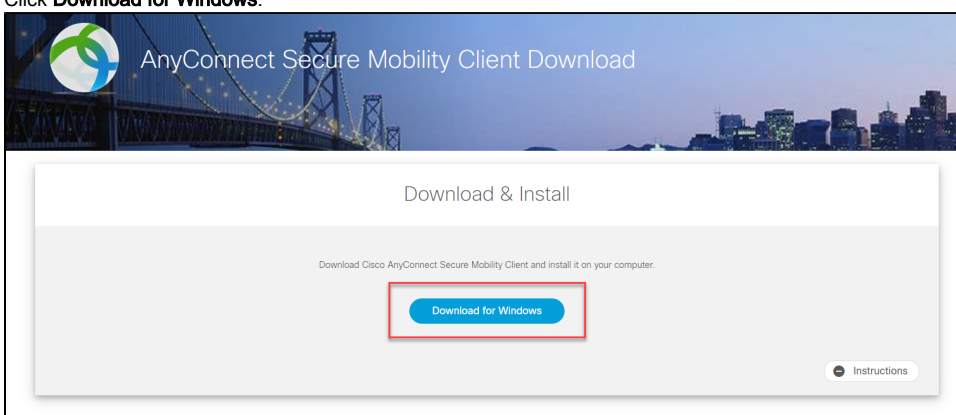
- RuToken is for users in Russia, SafeNet is for foreign users.
- You can request the latest version of SafeNet drivers by sending an email to vpndrivers@kaspersky.com.
- RuToken and SafeNet Authentication Client can only be obtained from inside the corporate network:
 - `\\avp.ru\global\Distributives\SafeNet`
 - `\\avp.ru\global\Distributives\RuToken()`To send it to the target computer, use the <https://box.kaspersky.com/> service or an email.

2. Download **VPNHelper.exe** from <https://vpnhelp.kaspersky.ru/>. Double click on it.
3. Follow the instructions of the installation wizard.
4. When the installation is complete, go to <https://cvpn.kaspersky.com>.

5. Authenticate with your token and click **OK**.



6. Click **Download for Windows**.



7. Run the downloaded **.exe** distributive as administrator.

8. Follow the instructions of the installation wizard.

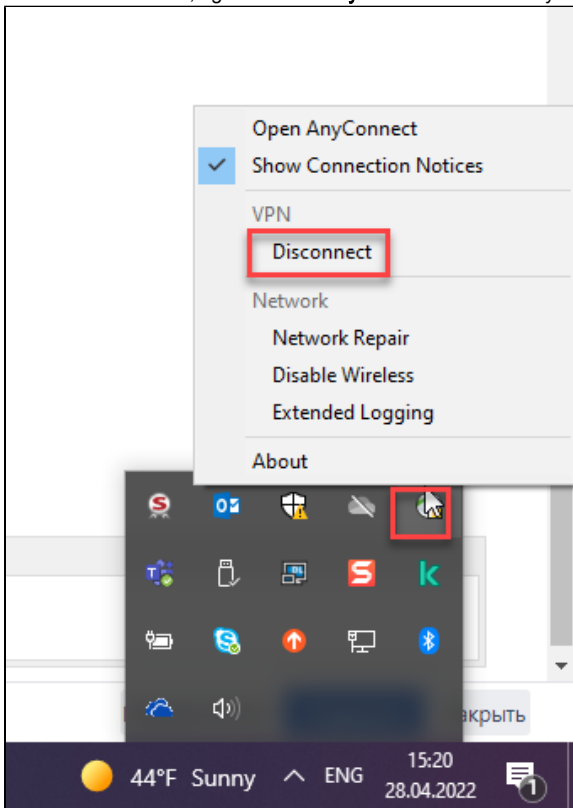
9. Restart your computer.

10. After restarting the computer and connecting to the network, click  → **Connect** to connect to the corporate VPN.

 **Note**

When downloading the installation package manually, the profile is not loaded. Specify the cvpn.kaspersky.com address manually.

To disconnect from it, right-click the **AnyConnect** icon in the system tray and then click **Disconnect**.



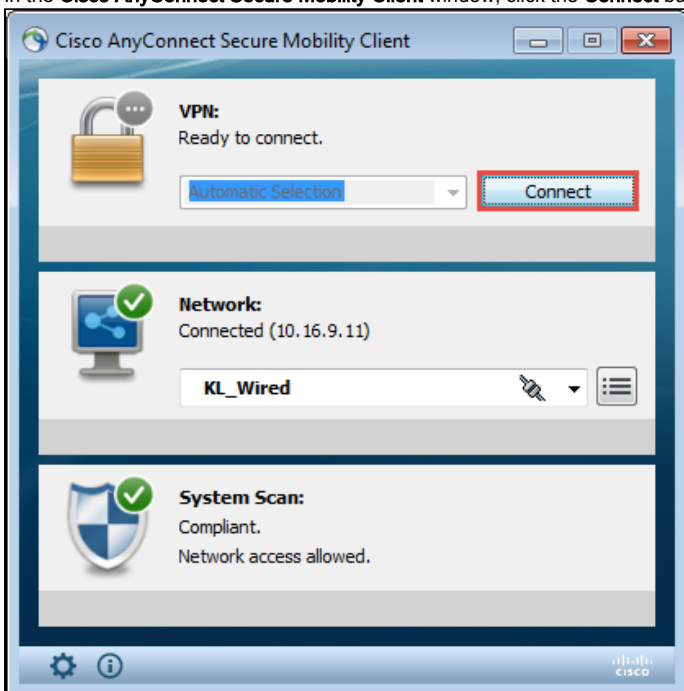
How to set up VPN connection

To set up a VPN connection on a computer with MS Windows OS, follow these steps:

1. Click the **Cisco Any Connect** icon in the system tray.



2. In the **Cisco AnyConnect Secure Mobility Client** window, click the **Connect** button.

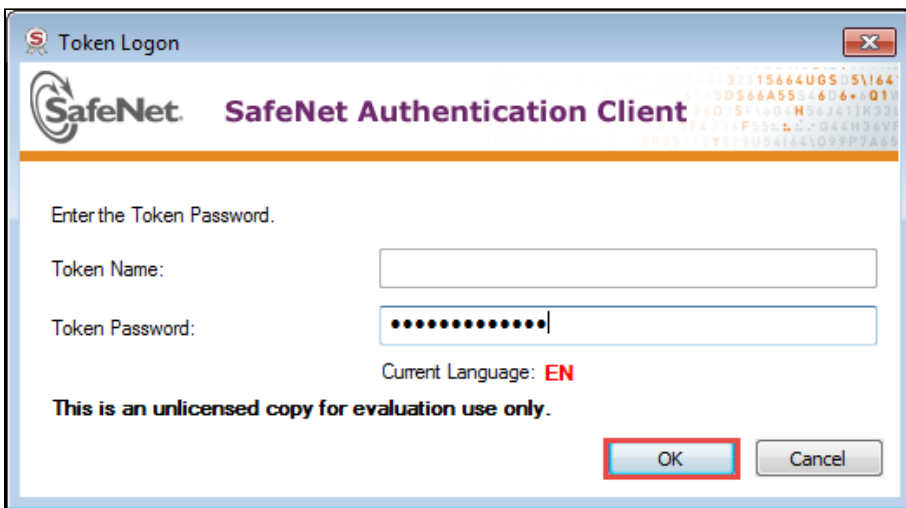


 **Note**

By default, you cannot choose a VPN server manually. To enable this feature, follow the instructions from section [How to disable automatic server selection on a computer with MS Windows OS](#).

In case the drop-down-list is empty (this might happen during the first connection), type cvpn.kaspersky.com and click **Connect**.

3. In the window that appears, enter your token PIN and click **OK**.



As a result, you will be connected to the corporate VPN. To disconnect from it, click the **AnyConnect** icon in the system tray and then click **Disconnect**.

